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FLOOR CARE GUIDE

RESIDENTIAL



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Cleaning & Maintenance

It has never been easier to clean and protect your simply beautiful floor from Kardean. We have developed an enhanced protective surface treatment known as K Guard + which has been incorporated into our floors. K Guard + offers outstanding slip, scuff and soiling resistance, resulting in an easier and more environmentally friendly regime for the cleaning and maintenance of your floor.

Post Installation

Once your floor has been installed ensure the following is carried out:

- Do not walk on the floor until the adhesive has completely dried – a recommendation of 12 hours.
- Remove all loose debris from the floor by using a soft sweeping brush or dust mop.
- Ensure that all traces of adhesive are removed from the surface by spot cleaning with the recommended Kardean Basic Stripper.
- Use a damp mop with the recommended Kardean Routine Cleaner or a PH neutral cleaner and leave to dry.

Routine Care & Maintenance

General care and maintenance of your floor could not be easier:

- Remove all loose debris from the floor by using a soft sweeping brush or dust mop.
- Use a damp mop with the recommended Kardean Routine Cleaner.
 - Only use propriety floor cleaning products. DO NOT use bleach based products or washing up liquid.
 - Stubborn stains may be removed by spot cleaning with the recommended Kardean Routine Cleaner or Basic Stripper.
 - Attend to spillages immediately.
- Do not use household cleaners on the floor for general cleaning unless they are specified for floors as they can often leave an oily residue which could make the floor slippery and lead to potential slip hazards.

Restoring Your Floor

Over time and in high traffic areas, dulling may occur. To refresh your floor to its initial beauty and appearance follow these easy steps:

- Remove all loose debris from the floor by using a soft sweeping brush or dust mop.
- Apply the Kardean Basic Stripper (diluted as applicable), strip off all grease and ingrained dirt using the provided white pad. Agitate the stripper solution regularly as this allows the stripper to work more effectively. DO NOT allow the Kardean stripper to dry on the floor.
- Rinse the floor well, removing all residue of the Kardean Basic Stripper.
- Once completely dry apply two thin coats of the Kardean Refresh, using the blue / white pad, allowing each application to fully dry between coats. Apply coats at a right angle to ensure an even coating.

Floor Care Kit

To assist with the care and maintenance of your Kardean floor we offer a specialised Floor Care Kit which is available from your installer / retailer.

All Kardean surfactants are biodegradable, according to EC regulations (note: only applicable to UK / DFI).

If your installation is a Commercial Project please refer to your Contractor for full instructions.

Trouble Shooting

Scuff marks

Cause: Friction from foot traffic across the floor surface.

Solution: The floor should be thoroughly cleaned using Basic Stripper, and Refresh reapplied if appropriate. This process should be repeated every six months, or as the volume of traffic dictates.

Slippery floor

Cause: Greasy residues on the floor / Detergent residue – use of unsuitable or over concentrated maintenance products.

Solution: Remove residue with absorbent paper then thoroughly clean the floor with diluted Routine Cleaner, repeat if necessary.

Scratching

Cause: Excessive grit or dirt on the floor.

Solution: Ensure appropriate entrance matting is used. Kardean recommends a depth of at least two paces from the entrance. Sweep the floor frequently and ensure that the floor is dressed with Refresh to provide additional protection for the floor.

Streaky appearance

Cause: Basic Stripper has not been removed properly / Irregular drying of Refresh due to underfloor heating, strong sunlight or draughts.

Solution: If used, remove the Refresh with Basic Stripper, then thoroughly rinse the floor making sure all remains of Basic Stripper are removed.

Poor appearance

Cause: Incorrect cleaning products used / Use of dirty maintenance equipment / Refresh applied to a dirty surface.

Solution: Use only recommended cleaning products. Use Basic Stripper to restore the floor to its original appearance and reapply Refresh if required.

Tips for Maintaining Your Kardean Floor

- All hard floors can be slippery when wet. Take extra care when cleaning and ensure the floor area is allowed to dry completely before use. During periods of wet weather, it may be necessary to put down extra matting to prevent water from being brought in from outside.
- Mop up spillages as soon as possible to prevent spots becoming stains. Use of Kardean Refresh should ensure better protection from most substances.
- Use quality, non-rubber backed entrance mats approximately two paces wide to protect against grit and other substances from scratching the floor. Ensure they are cleaned on a regular basis to maintain their effectiveness.
- Do not allow silicone-based products, (eg. polish or glass cleaner) to come into contact with the floor. These can make the floor very slippery.
- Use only Kardean cleaning products. Other products may contain agents that can damage resilient floor surfaces.
- Do not apply thick coatings of Refresh. Two thin coats as per the instructions on the container will be sufficient or for high traffic areas, three coats may be necessary.
- Do not slide or drag furniture or other objects across the floor. Use load bearing castors to protect against indentation from heavy items.
- As with all resilient floorcoverings, prevent man-made rubber or latex material from coming into contact with the floor. Permanent discolouration of the floor can occur as a result.